



Troubleshooting for BYO devices at home

Below are some tips and tricks for accessing online facilities at school and at home on your personal devices.

Please note in most cases, if you are asked to sign in, use your school username and password.



MAROOCHYDORE
STATE HIGH SCHOOL
STRIVE AND SERVE

1. Webmail - <https://webmail.eq.edu.au>

- Login with your school username and password.

2. ClickView - <https://online.clickview.com.au/SignIn>

- Your teacher will provide you with the Username and Password if required


3. Turnitin - <https://www.turnitin.com>

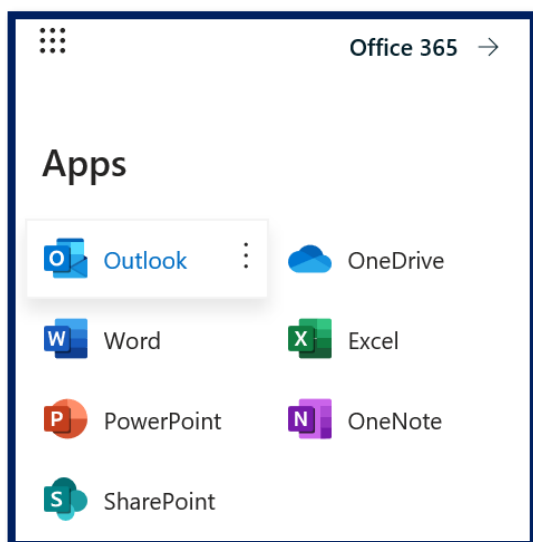
- Login with your school email address
- Password – you would have set this at some stage – if forgotten, do forgot password and follow the prompts.

4. OneSchool - <https://oslp.eq.edu.au>

- Login with your regular school username and password
- This will give you reports of your assessment planner and current timetable only.

5. OneNote

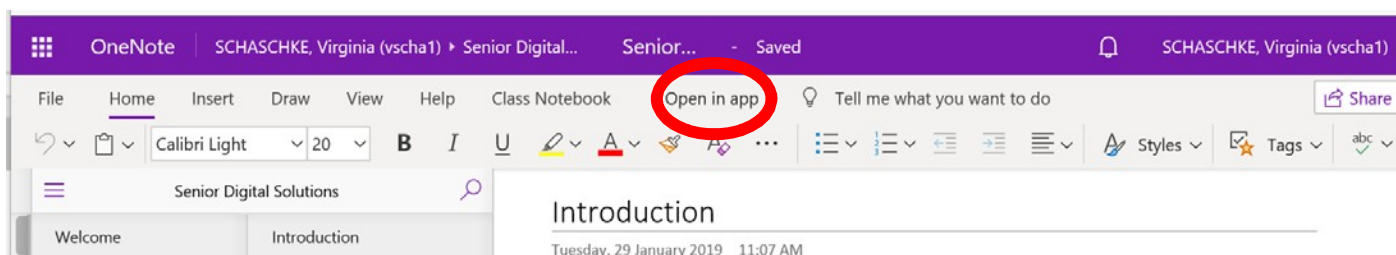
- If you can find the email that your teacher sent you, go to webmail <https://webmail.eq.edu.au>
- Use the Dots on the top left corner of the SharePoint window. 



- Select the OneNote icon

Recent Pinned My notebooks Shared with me Class notebooks Discover

- If you have opened the notebook before it will be listed in **“Recent”**
- If not use the **“Shared with me”** button, and any OneNote that has been shared with you will be listed.
- Click on the OneNote Classroom that you would like to access.
- If your OneNote App is working on your device you can select the **“Open in app”** option that is located on the toolbar of the window.



6. Borrowing e-books

Don't forget you can still borrow and read books from our digital library. To access our digital library:

- Go here: <https://maroochydoreshs.wheelers.co/>
- Click on sign in (top right)
- Complete the registration using your EQ username and email
- Download the appropriate app or you can simply use your internet browser.
 - Once your registration has been complete and approved (usually takes a couple of days) you can access 1000's of titles digitally

7. Other applications

- Your teachers will have your username and passwords to access these services, email your teacher directly to get assistance with these services.

8. Links:

- MangaHigh - <https://app.mangahigh.com/en-au/login>
- Stile (7-10 Science) stileapp.com
- Senior Students - <https://myqce.qcaa.qld.edu.au/> (you need to use a personal email for this account as it will stay with you after school)

For assistance, please email support@maroochydoreshs.eq.edu.au

If you have forgotten your password, please phone IT support on 5409 7387 between the hours of 8.30am and 1.30pm